

# What's new in Imaging Engine FlexRip & FlexProof 14.0.2

7<sup>th</sup> April 2015

**David Harris**

**ESKO** 

## FlexProof/E

- There is no 14.1 version of FlexProof E
  - The version released summer 2015 is named “14.0.2”. FlexProof E is in maintenance mode, as for FlexRip
  - Customers with a maintenance contract can migrate to “Pack Proof” which is a new product based on the Imaging Engine RIP technology
- Proof server
  - There is a 14.1 proof server, containing various bug fixes. **FlexProof E 14.0.2 requires the use of Proof server 14.1**
  - The 14.1 proof server **requires 64 bit hardware and operating system**
- **If you have FlexProof E, please carefully check the advice on the following page before updating to Suite 14.1**

## Advice for FlexProof E customers updating to Suite 14.1

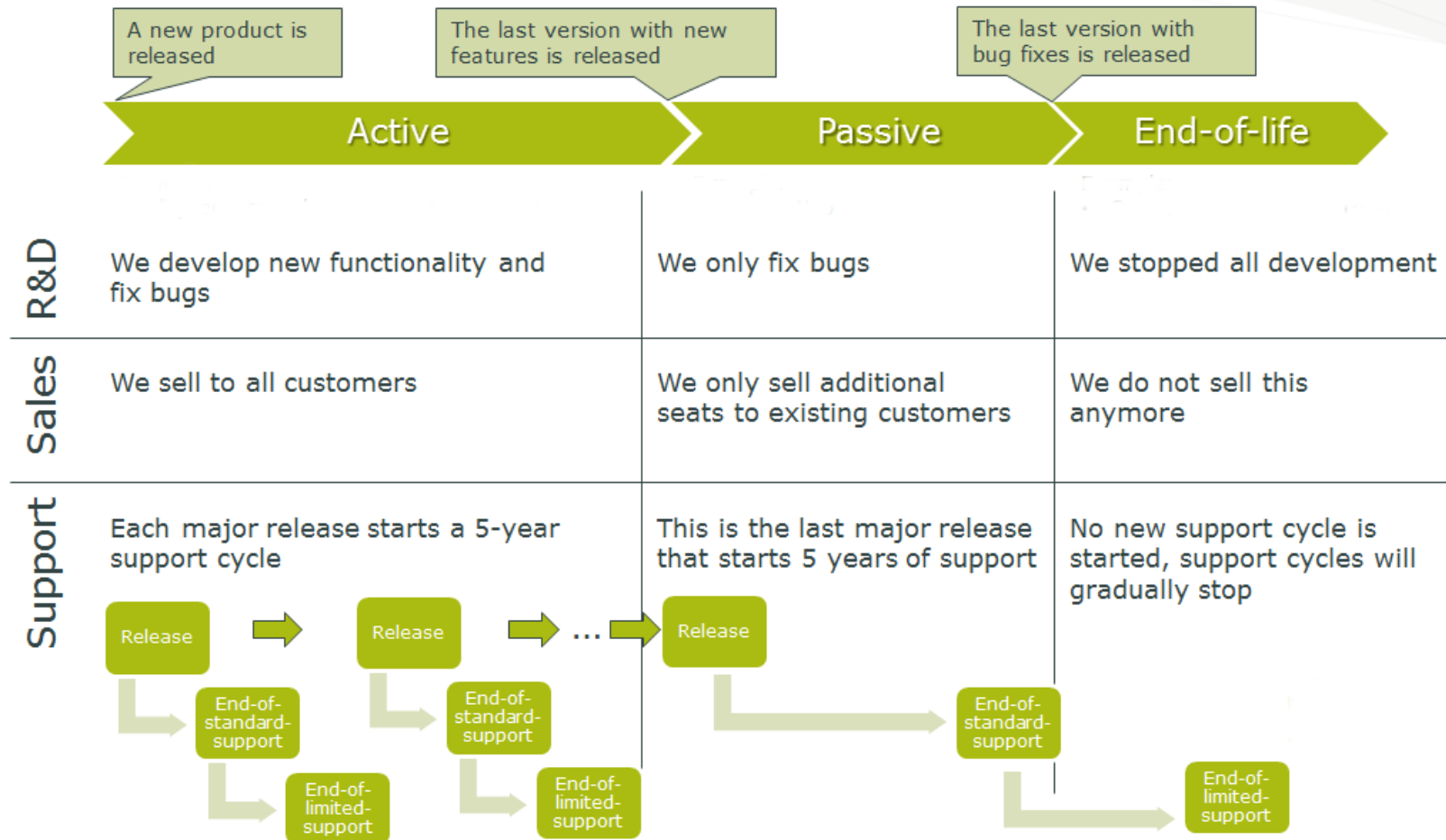
Esko recommends (in order of preference):

1. Migrate to Pack Proof
  - This is the preferred option
  
2. If migration to Pack Proof is not possible immediately, upgrade to FlexProof E 14.0.2 and Proof Server 14.1, on suitable 64 bit hardware and OS
  
3. Otherwise, remain on FlexProof E 14.0.1 or earlier
  - This is the least preferred option.
  - If other Esko software (such as Automation Engine) is on a separate server then it can still be updated to 14.1, because Esko supports a difference of one major version between software products

## End of life program

- FlexRip 14.0 was the last major version of FlexRip
  - FlexRip and FlexProof are now in **passive mode**
  - Customers are offered a migration to Imaging Engine
- Support for FlexRip will follow Esko's *Software Support Lifecycle Policy*
  - Standard support for FlexRip will continue for **three years** (until June 2017)
    - In standard support, Esko will continue to provide fixes for critical issues
  - After June 2017, FlexRip will be in *Limited support* for **two years** (until June 2019)
    - In Limited support, Esko will not provide fixes, but will provide phone/email support
  - After June 2019, there will not be any guaranteed support for FlexRip
  - Refer to Esko Software Lifecycle policy for more details

# Esko standard end of life process



## FAQs about the End of Life of FlexRip/Proof

- Q: “On what hardware or software platforms will Esko support FlexRip in the future”?
  - Since FlexRip is now a passive product, Esko does not guarantee to support new hardware or software platforms (new versions of Windows) in FlexRip
  - Support will continue in accordance with the current system requirements, until FlexRip is end of life

ESKO\*

