What’s new in Imaging Engine
FlexRip & FlexProof 14.0.2

7th April 2015
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FlexProof/E

- There is no 14.1 version of FlexProof E
  - The version released summer 2015 is named “14.0.2”. FlexProof E is in maintenance mode, as for FlexRip
  - Customers with a maintenance contract can migrate to “Pack Proof” which is a new product based on the Imaging Engine RIP technology

- Proof server
  - There is a 14.1 proof server, containing various bug fixes. FlexProof E 14.0.2 requires the use of Proof server 14.1
  - The 14.1 proof server requires 64 bit hardware and operating system

- If you have FlexProof E, please carefully check the advice on the following page before updating to Suite 14.1
Advice for FlexProof E customers updating to Suite 14.1

Esko recommends (in order of preference):

1. Migrate to Pack Proof
   - This is the preferred option

2. If migration to Pack Proof is not possible immediately, upgrade to FlexProof E 14.0.2 and Proof Server 14.1, on suitable 64 bit hardware and OS

3. Otherwise, remain on FlexProof E 14.0.1 or earlier
   - This is the least preferred option.
   - If other Esko software (such as Automation Engine) is on a separate server then it can still be updated to 14.1, because Esko supports a difference of one major version between software products
End of life program

- FlexRip 14.0 was the last major version of FlexRip
  - FlexRip and FlexProof are now in **passive mode**
  - Customers are offered a migration to Imaging Engine

- Support for FlexRip will follow Esko’s *Software Support Lifecycle Policy*
  - Standard support for FlexRip will continue for **three years** (until June 2017)
    - In standard support, Esko will continue to provide fixes for critical issues
  - After June 2017, FlexRip will be in *Limited support* for **two years** (until June 2019)
    - In Limited support, Esko will not provide fixes, but will provide phone/email support
  - After June 2019, there will not be any guaranteed support for FlexRip
  - Refer to Esko Software Lifecycle policy for more details
Esko standard end of life process

**Active**
- We develop new functionality and fix bugs

**Passive**
- We only fix bugs

**End-of-life**
- We stopped all development

<table>
<thead>
<tr>
<th>R&amp;D</th>
<th>Sales</th>
<th>Support</th>
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<tbody>
<tr>
<td>A new product is released</td>
<td>We sell to all customers</td>
<td>Each major release starts a 5-year support cycle</td>
</tr>
<tr>
<td>The last version with new features is released</td>
<td>We only sell additional seats to existing customers</td>
<td>This is the last major release that starts 5 years of support</td>
</tr>
<tr>
<td>The last version with bug fixes is released</td>
<td>We do not sell this anymore</td>
<td>No new support cycle is started, support cycles will gradually stop</td>
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- Release → End-of-standard-support → End-of-limited-support → Release → End-of-standard-support → End-of-limited-support → ... → Release → End-of-standard-support → End-of-limited-support
FAQs about the End of Life of FlexRip/Proof

● Q: “On what hardware or software platforms will Esko support FlexRip in the future”?
  - Since FlexRip is now a passive product, Esko does not guarantee to support new hardware or software platforms (new versions of Windows) in FlexRip
  - Support will continue in accordance with the current system requirements, until FlexRip is end of life