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1. Installing Server and Clients

Before you can start a Pilot or Shuttle, this needs to be done first:

1. Install the Automation Engine server software, on a central powerful computer.
2. Install the Automation Engine client application Pilot and/or Shuttle. You typically install these on each computer from where operators will want access to Automation Engine. You can install as many as you want, but your licenses decide how many users can be logged in to the server at the same time.

Both steps are documented in detail in the chapter *Installation Guide*.

**Important:** Before installing the server software, make sure your IT specialists have read the chapter *Pre-Install IT Requirements Guide*. 
2. Changing the Language used in the Pilot

The Pilot and Shuttle are available in several languages (aka "Localization").

This online KB article describes how you can specify that language.
3. Starting or Updating the Pilot

On the computer where you installed a Pilot or Shuttle:

1. Double click the application shortcut
   - On Mac: in the folder Applications or in your Dock.
   - On Windows: on the desktop or in the task-bar. Alternatively, find it under Start > All Programs > Esko.
2. In the Logon Information dialog, enter the required information and click OK. In Server, enter either the name or the IP address of your Automation Engine server.

   ![Logon Information]

   ![Software Update]

Note: Learn about creating more users in Creating Users (Introduction) on page 21.

Note: The Pilot and Shuttle are available in several languages. Learn more in Changing the Language used in the Pilot on page 5.

Note: When the version of the software "build" of the Pilot or Shuttle is different from the one of the Automation Engine server (typically when the server was updated), a new dialog will pop up.

Click Install Update to download the update. At the end of the download, the message "Ready to install" appears. Click the Install and Relaunch button to install the update.

On Mac, you need to enter the credentials of an administrator user to update the Pilot application.
4. The Pilot's Main Window

**Note:** The Pilot's user interface and its View modes are introduced in some of the "Learning Modules" that you can follow on Automation Engine's documentation web page.

1. The Pilot offers three View modes:
   - **Containers:** This mode allows to access all Containers, which contain the network data that Automation Engine is allowed to work with. Learn more in Containers.
   - **Job Overview:** This mode lists all Jobs existing in the Automation Engine Jobs database. Learn more in the dedicated chapter on Jobs.
   - **Last used Job:** This mode shows the last Job you worked on, and the data in its Job Folder.
2. The top tool bar:

- **Create Job** allows you to create a **Job** in the Jobs database. Learn more in the chapter **Jobs**.
- **New Task** allows to launch a new task on the current selection.
- **Workflow** allows to create a new Workflow. Learn more in the chapter on **Workflows**.
- **Information** shows information about the selected **Job** or file.
- A search field that also allows to create filters.

3. The **Views** pane allows to focus on specific functionality of Automation Engine. Certain Views are only shown in specific view modes. Learn more in **Pilot Views and Tools**.

The contents of the central panes and the bottom bar depends on the selected view **Mode** and **View**.

**Using Tabs to enable Multiple Views**

Tabs allow you to have multiple Views open in your Pilot.

In any view, use any of these methods to create a new tab:

- Choose **File > New Tab** or use the shortcut **Ctrl-T** (Windows) or **CMD-T** (Mac).
- Once a tab bar is visible, you can also create a new tab
  - by clicking **+**.
  - by right-clicking on the tab bar and choosing **New Tab**.

You can close tabs by using similar tools.

**Note:** To close all other tabs but the current one, choose **File > Close Other Tabs**.
**Smart Views**

You can use the filter tool to create filters for specific views. When you save such a filter, they are listed in the Views pane, in the category "Smart Views". So you can easily re-select them from there. Learn more in *Smart Views*.
5. Concepts of Tasks, Tickets and Workflows

5.1. Tasks

What is a Task?
A task is a background action executed on one or multiple files, folders or items in an Automation Engine database. A task can be started by a user, by an external system or be triggered automatically by Automation Engine itself.

There are many types of tasks:
- **Conversion** tasks such as Export to PDF, Export to PostScript...
- **File Creation** tasks such as Step & Repeat, Create 3D file...
- **File Editing** tasks such as Split Pages, Trap...
- **Verification** tasks such as Preflight, Inspect Braille...
- **Administration** tasks such as Copy or Move, Upload via FTP, Zip...
- **RIP** tasks.
- **Device Output** tasks, communicating with CDI imagers or Kongsberg tables.

Task Settings
A task are defined by many settings: these are
- the attributes of the task itself (for example its priority and the user who launched it)
- its parameters, usually saved as a task Ticket. These decide the specifics of what is executed in background (for example a chosen resolution).

Task Progress
When a task is launched, you can monitor its progress and end status. Learn more in Checking the Status of a Task on page 15.

5.2. Workflows

A workflow ticket contains multiple steps. Launching a workflow results in multiple tasks. A workflow step can be
- a single task ticket
- a workflow control
• a **sub-workflow** (included or referenced).

An example:

Just like single task tickets,
• you can launch workflow tickets from the **Pilot**, from the **Shuttle** or from within most Esko editors

• workflow can also be launched automatically, often triggered by external signals (files arriving, commands from external systems, etc.).

You can build and launch **workflows** in the **Workflow Editor**. Learn more in the dedicated chapter on **Workflows**.

### 5.2.1. Task Chains (old workflows)

**Task Chains** are old BackStage workflows. They are still supported in Automation Engine but will need to be migrated.

A **Task Chain** is a linear succession of tasks, linked together in a Task Chain ticket.

You can build new **Workflows** from these old Task Chains, while keeping all your tickets settings. Learn more in **Migrating Old Task Chains**, a page in the chapter **Workflows**.

### 5.3. Tickets

**What is a Ticket?**

A **Ticket** is a collection of parameters of a specific **Task** type. When a user (or system) selects files and launches a Ticket, a **Task** is executed on the server.
Default and Custom Tickets
There is a default ticket for each task type. You can also create custom tickets. You cannot overwrite or delete default tickets.
The Tickets View shows all available tickets (default and custom).

Workflow Tickets
A Workflow Ticket contains the steps and parameters of several tasks. Its is also referred to as "a Workflow".

Global and Job Tickets
- Global Tickets (□) can be used on any file inside a Container (network areas that you allow Automation Engine to work with).
- Job Tickets (□) can only be used on data inside the Job Folder of the Job you saved them for. Learn about Jobs in the chapter Jobs.

Public Tickets
Public Tickets are tickets that all Pilot users can see and use. These are also the ones you can launch from the Shuttle and directly from within Esko editors.

Note: Depending on your User Access Rights, you may only see public tickets, and Public Parameters inside these tickets.

Learn about making tickets public here.

5.3.1. General Ticket Functions

1. The top bar of the dialog shows an icon indicating the type of ticket (□ = Global, □ = Job ticket), followed by the name of the ticket and the type of task.
2. Menu items
Automation Engine

- **File** menu (standard functions).

- The **View** menu is only used when creating a Workflow ticket (to filter which type of tickets you want to see). Learn more in *The Workflow Editor Menus*.

- The **Advanced** menu is where you can **Manage Public Parameters**. Learn more in *Using Public Parameters* on page 25.

3. An icon of the task type.

4. Click 🕳️ to add **Notifications** that will be executed when the task is launched (or finished). When a ticket includes notifications, the icon changes to ⏸️. Learn more in *Task Notifications* on page 24.

5. Fields to specify the name and place of the files that this ticket creates. Typically, SmartNames are used. Learn more in *SmartNames*.

6. The Parameters for this ticket.

7. Click 📖 to see the online help page for this task type.

8. "Show Steps" is only relevant when you still have old "Task Chains" (a technology used before "Workflow Tickets"). Learn more in *Old Task Chains*.

9. Click **Save** to save the ticket and all its parameters. When you opened a default ticket, you will be asked to **Save As** another name. Click **Cancel** to close the ticket without saving.
6. First Steps in Launching Tasks

6.1. Launching a Task on a File

There are several ways to launch a task: from the Pilot, from Shuttle (plug-in), via Access Points or via JDF/JMF.

We here describe how to launch a task from the Pilot’s Files view.

**Note:** Before you can launch RIP or Proofing tasks, you need to configure the matching RIP. Learn more [here](#).

1. In the Pilot, choose the Containers mode and select the Files view in the Views pane.

   **Note:** If you don’t have any custom Containers yet, simply drag a file from outside the Pilot onto a folder in your ExampleJobContainer. Learn more in [Uploading files using the Pilot](#) and in [Creating a Container](#).

2. Browse to your chosen file. Right-click it, and select either
   - New Task if you want to open the ticket that you will select and check or change some of its settings before launching the task.
   - Launch with to immediately launch the task without opening the selected ticket.

   **Note:** If you don’t have the access right ‘Tickets: Show All Tickets and their Parameters (Public and other)’, you will only see ‘Launch with’. In this case, you can only select Public tickets, and only fill in Public Parameters in the ticket.

3. Select the ticket to use.
   - If you have launched tasks previously, the most recent task tickets you used are listed. One ticket is shown per task type. A small arrow indicates there were several tickets launched of this task type.
6. If you didn't launch tickets yet, or if you need a different ticket, select 'Other'. Then select the ticket you want to use and click OK.

**Note:** This list only shows the tickets of task types that can be launched on the file type that you selected. You can either choose a Default ticket or a custom ticket that was created earlier.

4. If you chose New Task, the selected ticket opens. Fill in the settings you want to use and click Launch.
   - If you chose Launch with and you have the access right ‘Tickets: Show All Tickets and their Parameters (Public and other)’, the task is launched on the file as soon as you select the ticket. You don't need to fill in any settings.
   - If you chose Launch with and you don't have the access right ‘Tickets: Show All Tickets and their Parameters (Public and other)’, the task is launched on the file:
     - as soon as you select the ticket if the ticket has no Public Parameters.
     - If the ticket contains Public Parameters, it will first open for you to fill them in (you will only see the public parameters). Click Launch when you are done.

**Note:** For a description of all of the ticket's parameters for each task type, see the chapter *Tasks and Workflow Controls*.

### 6.2. Checking the Status of a Task

After launching a task on one or several file(s), you can check its processing status in the Pilot's Tasks pane (present in many Views).

You can see the Progress (in percentage) and the processing State. The state can be:

- on hold
- on hold until
- running (for a Checkpoint task: waiting to be handled)
- waiting (in the queue)
- successfully done
- part of workflow successfully done
- done with warning
- failed
- cancelled

You can also double-click the task's entry in the Tasks pane to open your task ticket and check its parameters.
6.3. Relaunching a Task

You can easily relaunch tasks, even when they are not finished yet.

- To relaunch one or multiple tasks without changing its settings:
  a) Select the task(s) in Tasks view or the Tasks pane in another view.
  b) Click CTRL-L (CMD-L) or go to Task > Relaunch.

- To first change its settings and then relaunch a task:
  a) Select the task to relaunch.
  b) Double click the task or go to Task > Open Task.
  c) Change the task settings as necessary.
  d) Click Launch.

6.4. Launching Workflows

How to create and launch workflows is described in the separate chapter Workflows.

6.5. Creating Task Tickets

6.5.1. Creating a Custom Ticket from the Tickets View

To create a custom ticket:

1. Open the Default ticket of that task type.

   Note: To create a custom Workflow ticket, see the chapter Workflows.

2. Select the wanted ticket parameters.
3. Go to File > Save As... or use the keyboard shortcut.
4. In the Save As dialog:
a) Enter the name of your new ticket. You can not overwrite a default ticket.

**Attention:** Ticket names are case-sensitive.

b) Add one or more Tags. This allows to sort and filter based on those tags.

c) Decide the **Scope** of the ticket: only to be seen and used in the (currently selected) **Job** or **Global** (possible use in all Jobs).

d) Select if you want to add the ticket to your **Favorites**.

e) Select **Public** if you want to show this ticket to all Pilot users and/or if you want to use it from **Shuttle** or from **Esko editors**.

**Note:**
- Default tickets and **Job** tickets can not be made **Public**.
- In the **Tickets view**, Public tickets have a mark in the column ‘Public’.

**Note:** Alternatively, when you do not want to change any ticket parameters (yet), select the ticket and click on ![Duplicate](image) to duplicate it (and fill in a new name).

### 6.5.2. Creating a Custom Ticket after Selecting a File

You can also create a custom ticket while you prepare to launch a task on a file:

1. Right-click your file(s), select **New Task** then **Other**...
2. In the **Select Ticket** dialog, select the **Default** ticket for the task you want to use.

**Note:** If you do not see any **Default** tickets, check your **Pilot Preferences**.

3. Fill in the settings you want to use in the ticket.
4. Go to **File > Save As...** or use **Ctrl + Shift + S** (Windows) / **Shift + Command + S** (Mac).
5. In the **Save As** dialog:
   a) Enter a name for this custom ticket.
   b) Select if you want to add the ticket to your **Favorites**.
   c) Select **Public** if you want to show this ticket to all Pilot users and/or if you want to use it from **Shuttle** or from **Esko editors**.
Note:

- Default tickets and Job tickets can not be made Public.

- In the Tickets view, Public tickets have a mark in the column 'Public'.
7. Performing Basic Configuration

7.1. Creating Favorite Tickets

Tickets that you use a lot can be added to a list of Favorites. It then becomes easier to launch them, even with only one click.

Favorite tickets are linked to:

• the User logged into the Pilot. Favorites are personal.

• the file type. The favorite tickets you see or add are only those that match the file type you selected.

7.1.1. Creating a Favorite Ticket in the Files View

In the Files view, follow these steps to create a favorite ticket:

1. In the Containers or Last used Job mode, select a file (remember that you make favorites per file type).
2. Right-click in the Launch Favorites pane and choose Add Favorite...
   When you have no favorites yet, click this dedicated link:

   ![Launch Favorites](image)

3. In the Add Favorite dialog, select the ticket you want to add as a favorite and click OK.
The drop-down list top-left offers to filter the list of tickets based on filters that you saved in the Tickets View. Learn about creating filters in *Smart Views*.

**Note:** This dialog only shows the (single and workflow) tickets suitable for the file type that you selected.

### 7.1.2. Creating a Favorite Ticket in the Tickets View

In the Tickets view, you can either:

- Right-click your chosen ticket and select **Add to Favorites**.
- When creating a ticket, select **Add to Favorites** in the **Save As** dialog.

### 7.1.3. Using a Favorite Ticket

In any Pilot view where you can make a selection, follow these steps to launch a task by using a favorite ticket:

1. Select the file(s) you want to launch a task on.
   
   The **Launch Favorites** pane shows all the favorite tickets for this file type.
2. Click the favorite ticket you want to use.
Note: If you want to use another ticket of the same task type (for example another prepare for Viewer ticket that is not a favorite), click the small arrow on the right side of the favorite ticket and select one from the list. This helps to avoid making too many favorites.

Mind that a ticket only appears in this list when it has already been launched at least once.

3. The ticket opens. If necessary, review or edit its parameters.
4. Click Launch.

Attention: If you do not want to open the ticket, but launch the task immediately, just press Alt when clicking the ticket.

Learn more in the chapter on Workflows, where we describe extra features in the page Organizing and Using Favorite Workflow Tickets.

7.1.4. Organizing Favorite Tickets

Right-click the Favorites pane and select Organize Favorites....

In this dialog, you can

• Use the Move Up / Down buttons to define the order in which they appear
• Add... or Remove any
• +[] Add... or Modify... any by using an extra dialog where you can use SmartNames to define the Task Type and/or Ticket Name.

7.2. Creating Users (Introduction)

Managing Automation Engine Users is described in detail in the page "Users" (part of the chapter Pilot Views and Tools).

A small introduction:

1. In the Pilot, go to Tools > Users (or open the View Users (category 'Setup')).
2. In the Users window, choose one of these:
   • go to File > New User,
   • use CTRL + N ,
   • click  


3. Enter the user’s **Name** and **Password**. Optionally, add a **Full Name**, **Description** and valid **E-mail address**.

4. If you want the user to be able to administer Automation Engine, check that toggle. This will give all **Access Rights** to that user. Learn more in *Managing User Access Rights*.

5. Click **OK**.

### 7.3. Configuring RIPs or Proofers

To start making output for devices, you need to configure the related RIPs or proofers. Automation Engine is optimized to work with Esko Imaging Engine and Esko FlexRip/Proof.

To configure an Imaging Engine RIP, learn more in *this page of the chapter "RIP'ing with Imaging Engine"*. For FlexRip or FlexProof, see their item in the tool *"Configure"*.

### 7.4. Pilot Preferences

Go to **Edit > Preferences** to define some Pilot preferences.

#### 7.4.1. Tickets

- **Show default tickets**: Deselect this option to hide the default tickets in all lists that show tickets.

- **Use bold ticket names in task launching menu**: Select this if you want to see the ticket names in bold when choosing **New Task** or **Launch with**.

- **Show only Public Parameters in Tickets**: This preference is only available if you have the **Tickets: Show All Tickets and their Parameters (Public and other)** access right (see **Access Rights**).

  Deselect this option to only see public tickets and public parameters in the Pilot. This will show the same effect as if you didn't have the access right '**Tickets: Show All Tickets and their Parameters (Public and other)'**.

  This option is useful for administrators who want to check how users without that access right will see the tickets and their parameters.

#### 7.4.2. Units

- **Units**: Select the units you want to work with for **Dimension** (mm, cm, mil, inch, point), **Resolution** (ppi, ppmm, ppcm) and **Ruling** (lpi, lpmm, lpcm).

- Enter the number of **Decimals** you want the system to display.

**Note**: Changes that you make here are automatically adopted in the **Shuttle** and vice versa.
7.4.3. Files

- **Preview Size (Info):** This defines the size of the preview in the Info (XMP) dialog (in pixels).

- **Open Normalized PDF files with:** This defines which application should become the default application when opening Normalized PDF files from within the Pilot. Learn about 'Normalization' in File Formats, Normalization and XMP.

Normalized PDF files have a .PDF extension. The OS of your client computer will not make a distinction between Normalized PDF files and regular PDF files. By default, PDF files will be opened by the OS with Adobe Acrobat Reader (when installed). However, when working with the Pilot, you may want to open Normalized PDF files in an Esko editor. Because making this distinction is not possible on OS level, you here have to specify which application you prefer to use. To do this, choose Other and Browse to the application's program file.

An example effect is that, if you double-click a PDF file in the Pilot, and it happens to be a Normalized PDF file, the application that you defined here will open that PDF.

This preference will be taken into account:

- in the Files view, when double-clicking the file or selecting Open from the pop-up menu
- in the Tasks view, when selecting Open Output File from the pop-up menu
- in the To Do List, when clicking a URL link to a PDF.

**Tip:** The Pilot also offers 'Open with', which allows you to select a non-default choice.

7.4.4. Pilot

- **Number of recently used jobs in the job selector:** Indicate how many you jobs you want to see in these drop-down lists (10 by default). Changes are applied when you log back into your Pilot.

- **When switching views, keep search criteria:** Select this option if wanted.

7.4.5. Jobs

**Multi-Job Removal**

Select your preferences when you remove multiple Jobs at once:

- **Remove Jobs even when they are in use by other users.**
- **Remove Jobs even when they contain unfinished tasks.**
7.5. Task Notifications

Each task ticket can trigger a Notification. The system will notify someone by sending an E-mail when that task finishes in a specified state. A notification can also notify an external system by feeding it an XML or a TXT file with the same type of content.

Note: In workflows, when your goal is to send an E-mail, consider using the separate task "Send E-mail" instead.

Learn more in the pages on setting up Notifications in the Configure tool.
8. Using Public Parameters

Concept

Users often do not want or have to see all the parameters of a chosen task ticket. You can make them see and define only the parameters that you decided to make Public. Seeing less options makes it simpler and helps reduce mistakes.

Ticket parameters that are made Public will be the only parameters visible to users when they want to launch tasks from:

- Automation Engine client applications: Pilot and Shuttle

**Note:** Only Public Tickets can be launched from these client applications or editors.

For each Public Parameter, you can decide if the user can either:

- select a value from a list,
- enter a value himself.

8.1. Making a Parameter Public

**Note:**

- Not all ticket parameters can be made public.
- Parameters need to be made public before you start the workflow that their ticket is part of.

Open the ticket and follow these steps:

1. Right-click the parameter and select **Make Parameter Public**.
2. Right-click it again and select **Modify Public Parameter...**
3. In the **Modify Public Parameter** dialog that opens:
   a) **Prompt as:** If you want, change the way the parameter will be called in the client application.
   b) Choose either:
      - **Allow the user to set the value:** Select this if you want users to be able to freely enter a value.
• **Let the user select a predefined value**: Select this if you want users to choose from a list of values that you define.

![Modify Public Parameter dialog](image)

**Note**: Users will only see (and choose from) the **Predefined Settings**. They will not see the associated **Values**.

In the above example, this is how the public parameter will look like to the users of the client application:

<table>
<thead>
<tr>
<th>If you chose 'Allow the user to set the value'</th>
<th>If you chose 'Let the user select a predefined value'</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Custom Resolution: 150 ppi" /></td>
<td><img src="image" alt="Custom Resolution: High" /></td>
</tr>
</tbody>
</table>

If, in the ticket, that parameter already offers a list of values to choose from, they will be displayed here.

**Default Predefined Setting**: You can here define the setting that will be used when the user didn't select another one.

4. Click **OK**.

**Attention**: Settings related to public parameters are saved when you save the ticket.

### 8.2. Managing Public Parameters in Your Ticket

The **Manage Public Parameters...** dialog of a ticket is where you overview and manage its public parameters.

1. In your ticket, go to **Advanced > Manage Public Parameters...**
The left pane shows all parameters that can be made public for this ticket. The ones you already made public are greyed out.

The right pane shows the public parameters and their settings.

2. You can:
   • drag parameters from left to right to make them public
   • click if you don't want it to be public anymore
   • drag them up or down to rearrange the order that they will be shown to the user.
   • change public parameters' settings (Prompt as, Predefined Settings, etc.)
   • group public parameters under a custom header (click Add Group, click to edit the header and drag parameters from the left). An example:
8.2.1. Making Presets to Simplify the Users' Choices

Presets are customized combinations of parameters. They limit the amount of decisions that users have to make.

Example
Let's assume you want users to use different trapping settings when printing offset versus dry offset. You can collect those trapping settings in a Preset, so that users will only have to choose between 'offset' and 'dry offset'.

We start from a dialog of a workflow ticket where the trapping step has 3 public parameters:

1. Click to remove the (default) Group named "Trap with PowerTrapper"
2. Click Add Group.
   A new "Untitled Group" is created. Click to change its name.
3. Click Add Preset.
   A new "Preset" is created. Click to change its name.
   By default, two example values will appear. The preset was renamed to 'Choosing Process to Decide Traps'.
4. Define what the users will see:
   a) in **Prompt as**, enter the text that users will see (replacing 'Type the name of the preset here (e.g. "Paper Size")')
   b) enter the values that the users will choose from (replacing 'Type a value here (e.g. A4)').
      In our example, we add 'Offset' and 'Dry Offset'.
      Click **Add** if you want to add extra values (not the case in our example).

5. Drag the parameters from the dialog's middle pane onto one preset item. This will make them automatically appear under each preset item (here both under Offset and Dry Offset).
6. Define the parameters values for each preset item. See the above screen shot for a good example.

7. Use the buttons **Move Up / Down** to define the order of the **Presets** in the panel that the end-user will see.

8. Click **OK** to confirm and close the dialog.

9. Save your ticket to also save these public parameters.

This is how the resulting dialog will look like to the users of the client applications:
9. Uploading Files to Automation Engine

You can work with files that are already stored in your Containers, or with files that you (first) upload to Automation Engine.

Read below about several techniques to upload files. Some of those also immediately launch a workflow on the uploaded files.

9.1. Uploading Files using the Pilot

In the Pilot, in the Container mode or in the Last used Job mode, there are two ways to manually upload files:

- Drag and drop files or folders from outside the Pilot onto a folder in the Pilot. Or use copy/paste shortcuts.
- Right-click your destination folder or go to File > Upload Files.... In the dialog that opens, browse to your files or folders and click Upload.

About multiple uploads and cancelling uploads

When the upload is not immediately finished, an Upload window appears and you can continue working with the Pilot. You can upload multiple sets of files. When other files are still uploading, they will be added to this Upload window.

All uploads can be canceled individually. Click to stop the upload immediately. Any partially uploaded files will be deleted.

When all uploads are done, the Upload window automatically closes.

9.2. Uploading Files from an FTP Server

1. In Containers mode or in Last used Job mode, right-click the folder in which you want to upload your file, and select Upload from FTP Site....
This opens the **Upload from FTP Site** dialog, where you enter the settings for the FTP connection:

2. In **Host**, enter the name of the FTP server that hosts your files.

   **Tip:** To use a port other than the default port, add `:` and the port number after the host name. For example: `myftpserver:1085`

3. Enter a **User Name** and **Password** that corresponds to an account on the FTP server.

4. In **File Transfer**, choose between **Binary** and **ASCII**.

   **Binary** will always work, but if you have an ASCII file, the transfer will go a bit faster when selecting **ASCII**.

5. By default, the transfer uses **Active Connection Mode** (where the FTP server opens the data connection).

   If your system is behind a firewall that blocks incoming FTP server connections, select **Passive** to use Passive Connection Mode (where the client initiates the connection).

6. Select **Secure FTP** if you are connecting to a secure FTP server (over FTPS, not SSL or SSH).

   **Tip:** If you are experiencing problems using secure FTP, try connecting over regular FTP, and ask your IT administrator to check the security settings of your FTP server.

7. Select 'Remove remote data after transfer' if you want to delete the files from the FTP site once they are uploaded to Automation Engine.

   This enables the option to 'Backup remote data before removal'. When selected, indicate the **Backup Folder** where the files should be copied.

8. When you are done, click **Connect** to establish the connection.

9. Click **Upload** to start the file transfer.
9.3. Using Access Points to Upload Files

Access Points are documented here in the dedicated chapter Integrating with External Systems.

9.4. Using Shuttle to Upload and Process Files

You can upload and immediately process files from any Mac or Windows client computer using the Shuttle tool.

Learn more in the chapter Working with Shuttle.
10. Launching Tasks from Editors

10.1. Setup Requirements

For Esko editors and DeskPack (Adobe Illustrator) to be able to connect to an Automation Engine server, the "Shuttle Server" component needs to be running. Learn more on this page of the Configuration tool.

In the Preferences menu of the editor, you also need to define which Automation Engine server you want to connect to.

10.2. Launching Tasks from ArtPro

In Preferences > Servers > Shuttle, add the name of your Automation Engine server.

**Note:** In that same dialog, the tab Automation Engine serves to define other preferences related to that server. You do not need to fill that one in when you only need this connection to the "Shuttle Server".

1. To launch a workflow on the currently open file, go to File > Launch Workflow...
   This opens the Launch Workflow dialog.
2. **Launch as**: Your open file is an ArtPro file, but you can choose as which file type you will send it to the selected workflow.

<table>
<thead>
<tr>
<th>If your workflow is...</th>
<th>you can launch the file as...</th>
<th>with...</th>
</tr>
</thead>
<tbody>
<tr>
<td>an Automation Engine workflow accepting normalized PDF files as input,</td>
<td>normalized PDF</td>
<td>either normalized PDF or normalized PDF (embedded).</td>
</tr>
<tr>
<td>an Automation Engine workflow accepting PDF files as input,</td>
<td>PDF</td>
<td>any of the available PDF flavors.</td>
</tr>
<tr>
<td>an Automation Engine workflow accepting ArtPro files as input,</td>
<td>ArtPro</td>
<td>with the included images (TIFF, EPS...) or without (then only the ArtPro file and any ArtPro CT file).</td>
</tr>
</tbody>
</table>

3. If you want to add your file to the Job Folder of an Automation Engine Job, select it from the Job list or fill in its Job ID and/or Job Part ID.
4. If you want to add your file to an Automation Engine Product, select it from the Products list or fill in the Product ID and/or Product Part ID.

**Note:** Use the Search... button to see a list of your server's Products.

5. Select the workflow you want to launch.

6. Fill in any of its Public Parameters.

   If you want to go back to the default parameters values after changing them, click 'Reset To Defaults'.

7. Click Launch.

### 10.3. Launching Tasks from PackEdge or Plato

**Attention:** You must save your file on an Automation Engine Container before you can launch a task on it from within PackEdge or Plato.

1. Go to **File > Launch Workflow...**

   The dialog lists all public tickets. When selected, a ticket shows its Public Parameters.
2. Select the task or workflow you want. If it has public parameters, fill them in.
3. Click **Launch** to launch the workflow on your open file.

**Tip:** To access this "Shuttle Server" easily in the future (without using the menus):
1. Go to **Window > Toolbars > Shuttle** to open the Shuttle palette.
2. Drag it into your application’s toolbar.
3. Click ![Launch Workflow](image.png) to open the **Launch Workflow** window. Click ![Shuttle](image.png) to open the **Shuttle** window where you can monitor and manage the launched tasks.

### 10.4. Launching Tasks from FastImpose

When working with FastImpose Server, you must save your file on an Automation Engine Container before you can launch a task or workflow.

1. Go to **File > Launch Workflow...**
   The dialog lists all public tickets. When selected, a ticket shows its **Public Parameters**.
2. Choose what file type you want to launch your file as.
   - When working with FastImpose Server, you can only launch your file as an IMP file.
   - When working with FastImpose Standalone, you can launch your file either as a JDF or a PDF file.
   
   Click the **Settings...** button to set **JDF** or **PDF Export Preferences**. Learn more in the [FastImpose documentation](#).
3. Select the workflow you want. If it has public parameters, fill them in.
4. Click **Launch** to launch the workflow on your file.
10.5. Launching Tasks from Adobe Illustrator (the Shuttle Plug-in)

**Note:** To launch tasks from Adobe Illustrator, you need to install the Shuttle Plug-in. Download it from [https://mysoftware.esko.com/](https://mysoftware.esko.com/).

Follow these steps to launch a task or workflow on the file that you have open (and in front of any other open files):

1. Go to **File > Launch Workflow...** or use **Option + CMD + Z**.

2. In **Launch As**, choose **Normalized PDF** to copy a Normalized PDF version of your file onto the DeskPack Container. Choose **Adobe PDF** to copy the Adobe Illustrator PDF version.
   - **Normalized PDF** uses the 'PDF Export' plug-in to convert your Illustrator file to Normalized PDF. To refine the conversion, you can select one of the PDF Export **Presets**, or click **Settings...** and edit the **PDF Export Settings**. These changes are not saved.
   - **Adobe PDF** uses the Adobe PDF preset 'Illustrator Default'.

   **Note:** 'Color Conversion' and 'Profile Inclusion Policy' are not part of the preset 'Illustrator Default', but **Launch Workflow** will apply color conversion with the last settings used.

3. If you want to link your file to an existing Automation Engine Job, fill in an existing **Job ID** and/or **Job Sub ID**. The task on the Normalized PDF will then run in that Job context, which means it can use the **Job Setup parameters** via SmartNames.
**Note:** If your open file is already saved in an Automation Engine Job Folder, the **Job ID** and/or **Job Sub ID** will be filled automatically.

4. Select the task or workflow you want. If it has public parameters, fill them in.

5. Click **Launch**. If your file was changed since the last save, you can click **Save and Launch** to first save your document and then launch the task.